

Ambassador Taxis

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2012

Australian Taxi



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Australian Taxi Academy

The Australian Taxi Academy was founded by a group of prominent Melbourne Metropolitan Taxi Operators. These long term taxi industry participants had recognised the need for an independent high quality training facility to assist in the intake of potential taxi drivers who aspire to becoming fully accredited taxi drivers.

To fulfil our commitment of quality training, and develop the potential of drivers, we have established two training facilities; 1 located in the South and 1 in the North of Melbourne, to enable an ease of access to potential drivers.

To address the requirements for a “Registered Training Organisation” (RTO), we formed a partnership with Chisholm Institute who is supplying the Vocational Education Training (VET) and Academic training that has formed an important part for the success of this new training facility.

Our next objective to ensure quality training was to secure professional career taxi drivers to become qualified training instructors. By doing this we not only supply quality training, but offer the benefits from their long term and varied taxi driving experiences in the taxi industry to the benefit of their students.

With our updated curriculum that is backed by the tried and tested methods practised by Chisholm Institute and also complying with all the requirements of a National Qualification, we are confident that you will find your own experience at the Australian Taxi Academy to be worthwhile and extremely informative. It is our objective to assist you in entering the Taxi Industry adequately trained to deal with your new profession and be equipped to meet the demands placed on you in your new career as a Professional Taxi Driver.



Requirements to become a Taxi Driver

To become a taxi driver in the Melbourne Metropolitan Taxi Zone, applicants must:

- Successfully complete the IELTS 5.5
(International English Language Testing System)
- Successfully complete the Literacy and Numeracy Test
- Successfully complete the Course in Taxi Driving
- Driver Accreditation training and the Knowledge of Melbourne test
- Get their Taxi Driver Training Register endorsed by the registered training organisation
- Pay the Driver Accreditation issue fee.

Applicants for the Course in Taxi Driving must have the required level of English literacy to be a taxi driver and to undertake the taxi driving course. ATA; the registered training organisation that runs the taxi driving course, will assist by providing an English literacy assessment for each applicant. Applicants who are assessed as not yet having the necessary level of English literacy will need to do an appropriate English training course before they can start the Course in Taxi Driving.

Once the trainee achieves the required level of competency for each of the 7 Units along with the Knowledge of Melbourne Test, the registered training organisation will endorse the applicant's Taxi Driver Training Register.

Requirements to become a Taxi Driver – Overseas Personnel

Minimum requirements for driving a Taxi

- Student, Skill or Permanent Visa
- English Standard: IELTS 5.5 (International English Language Testing System)
OR ISLPR & ESL CERT 2
- Full Victorian Driver Licence
- Independent Driving Assessment (If Licence is less than 12 months)
- National Police Check
- Doctors's Certificate
- Driver Accreditation Application

Course Details

The Course in Taxi Driving provides the skills and knowledge taxi drivers need to supply a quality, professional and friendly service. The course was re-accredited in late 2007 and, from late 2011 it now consists of 115 (nominal) hours (*without Wheelchair Accessible training*). Assessment is competency-based.

National Code

This Course is accredited based on specified units from Certificate II in Driving Operations (National Training Package TLI10). The Australian Transport Council endorsed the new National Taxi Driver Training Framework for implementation across Australia from July 2010.

Duration

Total nominal duration of the course is 115 hours.. (*without Wheelchair Accessible training*)



- 9 Days Trainer Led Training 64 hours (*including assessments*)
- Individual Study
(*case studies*)
51 hours.

Total 115 hour

Course Units

The Driver Accreditation Course in Taxi Driving is comprised of seven compulsory units of competency totalling 115 hours. In the Driver Accreditation Course in Taxi Driving, all units must be completed to an acceptable level of competency to receive the qualification as an Accredited Taxi Driver graduate.

In addition, Wheelchair Accessible Taxi Services training is comprised of one compulsory unit of competency totalling 40 hours. This is a separate Unit.

VTD Questions (Knowledge of Melbourne Test)

The Victorian Taxi Directorate (VTD) has an additional 45 Questions that must be answered by all candidates prior to being approved by the VTD as Accredited Taxi Drivers. Of the 45 questions a minimum of 40 must be answered correctly. Additional to the results earned during the course, the candidate will have 3 opportunities to answer their Knowledge of Melbourne questions in order to become accredited as a Melbourne Metropolitan Taxi Driver.

Competency Standards

All eight units (including Wheelchair Accessible) have been drawn from the TL110 Transport and Logistics Training Package. The “Knowledge of Melbourne” test is in addition to unit 2 (below) “Identify Major Roads, Services and Attractions” of the National Training Package TL110. The “Knowledge of Melbourne” test is comprised of identification of 40 locations (out of 45) which are randomly selected from a list of 100 major Melbourne landmarks. These may include theatres, sporting venues, hospitals and shopping centres.

Entry Requirements

The course is open to persons who have obtained a “Training Register” from the Victorian Taxi Directorate, which includes completion of various pre-requisites.

Target Audience

Persons who wish to become Metropolitan Melbourne Accredited Taxi Drivers.

Units of Competency

Unit Code	Unit Description	Nominal Hours
TLIL2060A	Complete induction to the transport industry	5
TLIH3004A	Identify major roads, services and attractions	40
TLII2019A	Provide Taxicab customer service	10
TLIP2037A	Carry out financial transactions and maintain records	5

TLIB2090A	Use communication systems in a taxi cab	5
TLIF2072A	Comply with all safety and security procedures	10
TLIC2009A	Drive taxicab	10

Note: Additional unit “Wheelchair Accessible Taxi Service” is a separate Course.

Assessment Summary

Course material is delivered in a variety of means and assessment methods applicable to this course and will include one or more of the following:

- Structured questions
- Written assignments/projects/tests
- Practical application and demonstration of skills
- Live, oral questioning
- Portfolio development and presentation
- Studying and illustrating case studies

A satisfactory completion of all assessments is required to attain the qualification. The qualification is nationally recognised, however you may need to fulfil additional requirements in other States and Territories for local knowledge.

In Metropolitan Melbourne, you are required to sit an additional test known as the “Knowledge of Melbourne Test” (KOM). All candidates must answer these 45 questions with a result of at least 40 questions correct before Accreditation as a Taxi Driver will be awarded to you.

Upon successful completion of this course, you will receive your certificate within two weeks.

If you are assessed as not competent in any part of the course, you will be required to undertake re-assessment(s).

Only three (3) re-assessments are permitted. If the required standard is not achieved, you may be required to undertake further training.